

## Proposed Removal of BT Payphones from South Gloucestershire 2025

BT is proposing to remove 7 payphones in South Gloucestershire which have had very low usage and no emergency need in the last year. Have your say on whether their removal would have any impact by completing this survey by **25 May 2025**

### Payphones chosen for removal

Q1 **Select any payphones you object to being removed:**

- Pear Tree Road, Bradley Stoke BS32 0BQ
- Webbs Wood Road, Bradley Stoke, BS32 8EJ
- Westerleigh Road, Pucklechurch, BS16 9RB
- The Church, Sundayhill Lane, Falfield, GL12 8DQ
- Little Badminton, GL9 1AB
- High Street Hawksbury Upton, Badminton GL8 1AU
- Junction of North Street and High Street, Wickwar, GL12 8NE
- None of the above - I do not object to any of these payphones being removed

Q2 **Please tell us why you believe the payphone you selected is still needed:**

### About You

This section is really important. It's vital that we understand the experiences of a wide range of respondents in order to ensure that everyone is treated equally. By understanding more about what people from diverse backgrounds tell us, we can ensure we act appropriately to meet needs. All questions are optional and any responses to these questions will remain confidential. Individuals will not be identified and personal details will not be published.

Q3 What is your age?

- |                                   |                                   |  |
|-----------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 40 to 49 | <input type="checkbox"/> 70 to 79          |
| <input type="checkbox"/> 19 to 29 | <input type="checkbox"/> 50 to 59 | <input type="checkbox"/> 80 or over        |
| <input type="checkbox"/> 30 to 39 | <input type="checkbox"/> 60 to 69 | <input type="checkbox"/> Prefer not to say |

Q4 Are you?

- Female                       Male                       Other                       Prefer not to say

Q5 Please tell us your sexual orientation

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Straight or Heterosexual | <input type="checkbox"/> Bisexual                      | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Gay or Lesbian           | <input type="checkbox"/> All other sexual orientations |  |

Q6 Do you consider yourself to be disabled? **(Please tick all that apply)**

- No
- Prefer not to say
- Yes - Physical impairment, such as difficulty using arms or mobility issues which may mean using a wheelchair or crutches
- Yes - Sensory impairment, such as being blind/having a serious visual impairment or being deaf/have a hearing impairment
- Yes - Mental health condition, such as depression, anxiety or schizophrenia
- Yes - Learning disability/difficulty (such as Down's Syndrome, dyslexia, dyspraxia) or cognitive impairment (such as autism spectrum condition)
- Yes - Long standing illness or health condition, such as cancer, HIV, diabetes, chronic heart disease or epilepsy
- Yes - Other (please state)

Q13 Please tell us your ethnic origin

- |  |  |
|--|--|
| <input type="checkbox"/> Arab/Arab British                                 | <input type="checkbox"/> Mixed/multiple ethnic group - Other                           |
| <input type="checkbox"/> Asian/Asian British - Bangladeshi                 | <input type="checkbox"/> Mixed/multiple ethnic group - White & Asian                   |
| <input type="checkbox"/> Asian/Asian British - Chinese                     | <input type="checkbox"/> Mixed/multiple ethnic group - White & Black African           |
| <input type="checkbox"/> Asian/Asian British - Indian                      | <input type="checkbox"/> Mixed/multiple ethnic group - White & Black Caribbean         |
| <input type="checkbox"/> Asian/Asian British - Other                       | <input type="checkbox"/> White - English / Welsh / Scottish / Northern Irish / British |
| <input type="checkbox"/> Asian/Asian British - Pakistani                   | <input type="checkbox"/> White - Other (please state)                                  |
| <input type="checkbox"/> Black/African/Caribbean/Black British - African   | <input type="checkbox"/> White Irish   |
| <input type="checkbox"/> Black/African/Caribbean/Black British - Caribbean | <input type="checkbox"/> White - Roma  |
| <input type="checkbox"/> Black/African/Caribbean/Black British - Other     | <input type="checkbox"/> Other ethnic group  |
| <input type="checkbox"/> Gypsy or Irish Traveller                          | <input type="checkbox"/> Prefer not to say   |

Q14 Are you currently, or have you previously, served in the UK Armed Forces?

- No
- Yes, I am currently/have previously served in the regular UK Armed Forces
- Yes, I am currently/have previously served in the reserve UK Armed Forces

Please return your completed questionnaire to South Gloucestershire Council, Insight and Engagement Team, SURVEY NAME, PO Box 1953, Bristol, BS37 0DE

Any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act 2018 and UK General Data Protection Regulations (UKGDPR) 2021. This information will only be used as part of this exercise and personal information will not be published or passed onto any other organisation. Your personal information collected as part of this survey will be kept for two years to help us improve services before being securely destroyed. Our privacy notice, which explains how we will process your personal information, how long we will retain it and your rights as a data subject, is available at [www.southglos.gov.uk/privacy](http://www.southglos.gov.uk/privacy)